Nettle Creek School Corporation 297 E. Northmarket Street Hagerstown, IN 47346 765-489-4543 www.nettlecreekschools.com



Nettle Creek Discovery Preschool Billing Update

Discovery Preschool Families,

Thank you for your patience and flexibility as we have transitioned to a new billing system this year. We know there have been some initial challenges, and we appreciate your grace. We are actively working to resolve these issues to ensure a much smoother process for everyone moving forward.

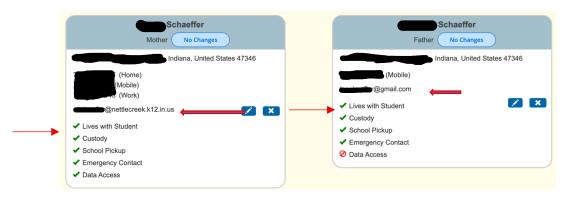
Step One - Email Address

Notifications and invoice alerts will be sent to the email that is entered in PowerSchool for your student. Notifications will only be sent to individuals who are selected under 'Lives with Student' and/or 'Custody'

How to check what email address is entered in PowerSchool:

- Go to https://ncsc.powerschool.com/public/home.html
- Login with username and password
 - o Can't remember. Call the HES Front Office (765) 489-4555 ext. 2402
- In the left-handed column, click 'Forms'
- In Section 2 Click on the blue 'Student Contacts'
- For the contacts that have a green checkmark by 'Lives with Student' and/or 'Custody' check the email address listed
- If it is not the correct email address, please call HES Front Office (765) 489-4555 ext. 2402 and provide the correct email address
- Go Back to 'Form' and complete any additional forms that are still incomplete in Section 1 and 2. This will ensure you have the most up-to-date information.

Example:

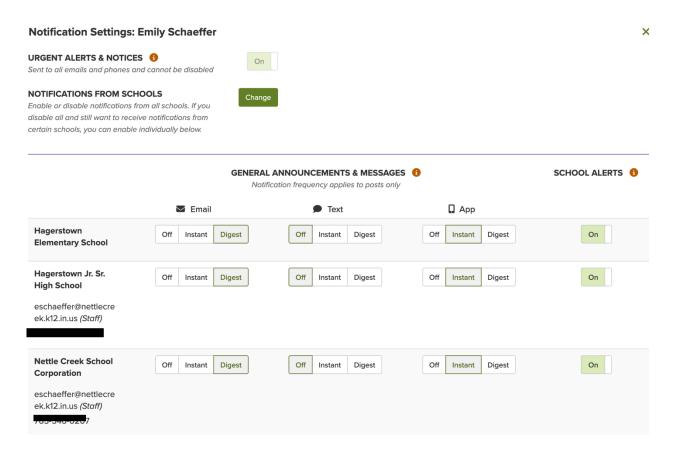


Step 2 – ParentSquare Notification Settings

Ensure that your ParentSquare account is set up to receive notifications.

How to check settings:

- Log into ParentSqaure: https://www.parentsquare.com/signin
- In the top right corner, click on your name.
- Select 'Manage Account'
- In the column on the right side of the page, under the Settings heading, click 'Notification Settings'
- You have three choices:
 - o Off you will not receive notifications
 - Instant you will receive notifications instantly
 - o Digest You will receive notifications between 6:00-6:30 pm each evening
- You will need to select 'Instant' or 'Digest for email, text, <u>and app</u> to receive notifications.



Step 3 – Pay Preschool Bill

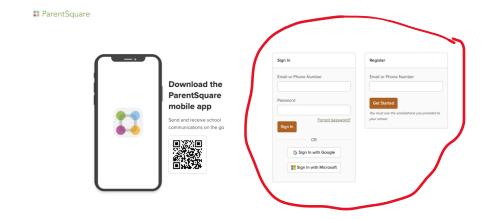
There are two methods to pay your preschool bill.

- 1. You can bring cash or check to the Administration Office Monday through Friday from 7:30 am to 4:00 pm.
- 2. You can also pay your invoice through ParentSquare.
 - **Please do not utilize the ParentSquare app to pay. (The push notification will send you to the app. It will not work for payment) You must sign in at https://www.parentsquare.com/signin

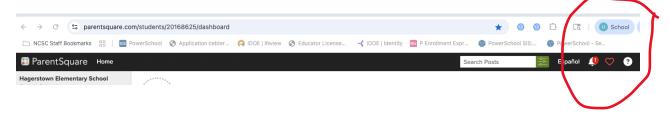
You may make payments via the text message and email message links. If the links do not work, please refer to the ParentSquare website.

How to Find & Pay Preschool Invoice on ParentSquare

- 1. Please log into ParentSquare https://www.parentsquare.com/signin
- 2. If you have account already please sign in or if you do not have an account please register.



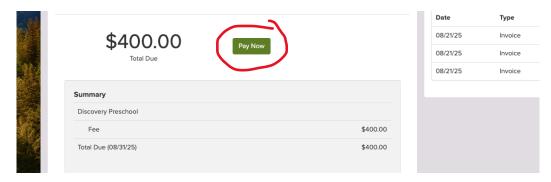
- 3. Click on your student's name
- 4. Then go to the Bell icon (reminder) on the top right tool bar.



5. Once you click the Bell icon you will see the reminder about the Preschool payment due.



6. Click on the green words Discovery Preschool and the invoice should pop up to pay.



7. Click on the Pay Now and enter your card information and click the Pay\$

